

Total Vehicle Work Orders Closed - Fleet Truck Shop Office of Management & Budget

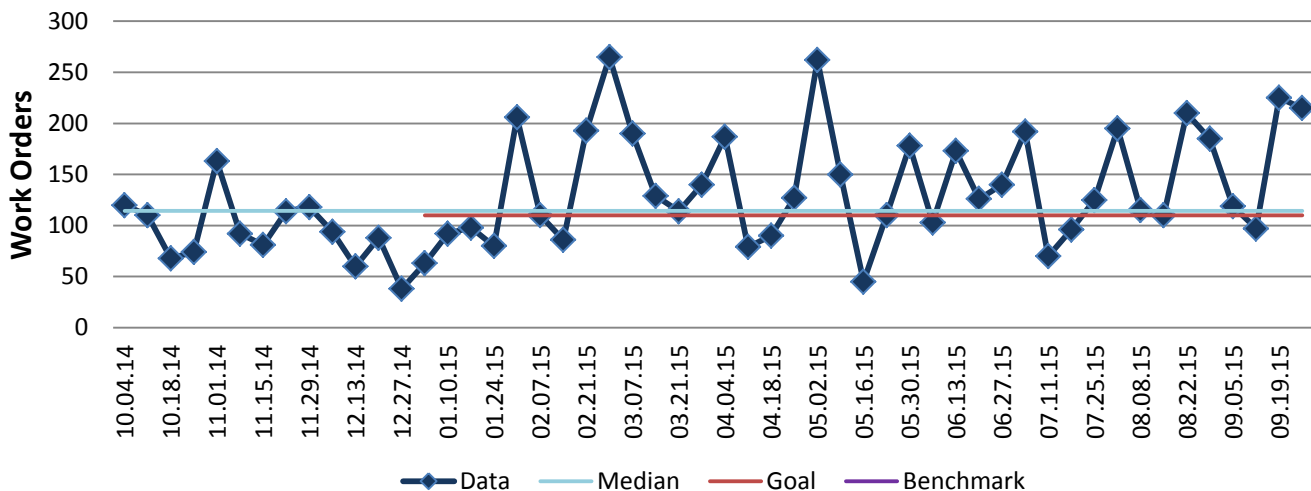


KPI Owner: Matt Maskey

Process: Vehicle Repair

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: TBD Goal: Compared to no baseline, complete more than 110 work orders in a week Benchmark: TBD		Data Source: Truck Shop KPI Workbook Goal Source: Fleet Management Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Each data point represents a weekly count of the number of work orders completed. Why Measure: To understand the workload of Fleet Next Improvement Step: TBD		
How Are We Doing?					
09.28.14-09.26.15 12 Month Goal	09.28.14-09.26.15 12 Month Average		09.20.15-09.26.15 Goal	09.20.15-09.26.15 Actual	
110	143		110	215	
Work Orders	Work Orders		Work Orders	Work Orders	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.